

June 25, 2019

To: Benefit Administrators / Human Resource Personnel / Union Partners

From: Lorne Shiplack
Benefit Services Manager

Re: New GroupNet Mobile App
Employee Benefit Plans

I am pleased to share with you that Great-West Life has launched their new GroupNet mobile app.

Some of the key features of the new mobile app are:

- Submit claims quickly
- Check coverage and remaining balances
- Find health care providers
- Save your benefits card to Apple Wallet or Google Play
- Get notified when claims have been processed
- And more

The new app will automatically replace the old app on your phone if you have automatic updates turned on. If you don't have automatic updates, you will get a message that a newer version is available the next time you launch the app. The app can also be downloaded directly from the Apple Store or Google Play by searching for GroupNet.

One thing to note is that the old app login will not work. You will need to sign in with your new GroupNet credentials. If you are already registered for the new GroupNet then you can simply sign in, if not, select the register button that appears on the login screen.

If you are interested in registering via the desktop application you can reach GroupNet by the following link <https://gwlgreatwestlife.com/MyLogin>.

Updates to the mobile app will occur in the coming months that will include expanding the types of claims that can be submitted electronically and the ability to attach pictures of your receipts. We will share information as these updates are rolled out.

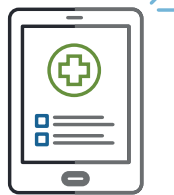
If you have additional questions about this bulletin, please call a Benefit Services Officer at 1.866.278.2301. You can also contact us by email at ebp@3shealth.ca.



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benefits with
GroupNet™



Submit claims



Review coverage



Find providers



View your benefit card



Get notifications

Sign up online at www.greatwestlife.com/register.

Download the GroupNet Mobile app at:

